# Claims Reporting

#### What to Do

If you would like to report a claim, have a claims-related question, or you are a provider seeking the status of a claim, call (717) 397-9600 and press 6, or <u>email details to our claims team</u>.

#### Include Pertinent Details

- Name
- Telephone number
- Claim number, if applicable
- Any message necessary

#### Guidelines to Follow in the Event of a Claim

- Protect yourself and your family from injury
- Do what you can to prevent further damage to your property
- Locate and have your insurance policy and policy number available
- Report your claim promptly to AssuredPartners or directly to your insurance company

8 am – 5 pm	Emergency
Monday - Friday	After 5 pm & Weekends
Report Claim to AssuredPartners Phone: (717) 397-9600 Toll-Free: (800) 533-5271 OR Report Claim to Your Company See list on next page	Report Claim to Your Company See list on next page

#### NOTE:

All worker's compensation claims must be reported directly to your insurance company. (See list on next page)

AssuredPartners

## **Insurance Companies**

Company Name	Website	Phone Number
ACE Private Risks	acegroup.com	800.945.7461
Acuity (workers' compensation)	<u>acuity.com</u>	800.242.7666
Allied Insurance		866.322.3214
AmeriSafe		800.699.6240
Berkley Mid-Atlantic		877.262.4178
Brethren Mutual	<u>bmic.com</u>	800.621.4264
Chubb Insurance	<u>chubb.com</u>	800.252.4670
Cincinnati Insurance		877.242.2544
CNA Insurance	<u>cna.com</u>	877.262.2727
Dairyland		800.334.0090
Delaware Valley Underwriting Authority		800.892.5938
Donegal Group	donegalgroup.com	800.877.9006
Eastern Alliance (workers' compensation only)		800.336.3658
Encompass		800.282.1145
Fireman's Fund	firemansfund.com	888.347.3428
Foremost	foremost.com	800.527.3907
Goodville Mutual	goodville.com	717.354.4921
Grange Insurance		800.445.3030
Guard Insurance Group		888.639.2567
Harleysville (flood only)	<u>harleysvillegroup.com</u>	800.421.3535
Harleysville Mutual	harleysvillegroup.com	800.892.8877
Hartford	thehartford.com	800.243.5860
Hartford (flood only)	thehartford.com	800.787.5677
Hartford Steam Boiler		800.472.5677
Lackawanna (workers' compensation	<u>ligins.com</u>	888.280.5225
Liberty Mutual	libertymutual.com	800.362.0000
Lititz Mutual		855.725.5642
Miller Mutual Group		800.745.4555

(717) 397-9600	39 North Duke Street, Lancaster, PA 17602
(570) 648-6145	3 S Market St., Shamokin, PA 17872
(717) 582-8400	200 Barnett Woods Rd., New Bloomfield, PA 17068
(717) 786-2161	6 S. Church St., Quarryville, PA 17566
(570) 837-5171	553 E Main St., Middleburg, PA 17842
(717) 620-2400	4999 Louise Dr., Suite 201, Mechanicsburg, PA 17055
(717) 637-1247	55 Wetzel Drive, Suite 2, Hanover, PA 17331



### Insurance Companies (continued)

Company Name	Website	Phone Number
Mutual Benefit		800.290.6361
Nationwide	nationwide.com	800.421.3535
Nationwide Ag		800.228.6700
Ohio Casualty		866.255.5530
PA State Workers' Compensation Fund		888.388.7943
Penn Millers Mutual	pennmillers.com	800.233.8347
Penn National	pnat.com	800.766.2245
Philadelphia Insurance	phylins.com	800.765.9749
РМА		888.476.2669
Progressive Insurance		800.274.4499
Safeco	<u>safeco.com</u>	800.332.3226
Selective Insurance	selective.com	866.455.9969
Selective Insurance (flood only)	selective.com	877.348.0552
State Auto	stateauto.com	800.766.1853
Travelers Insurance (business)	travelers.com	800.238.6225
Travelers Insurance (flood only)	travelers.com	800.505.0193
Travelers Insurance (personal)	travelers.com	800.252.4633
Tuscarora Wayne		800.669.4002
Westfield Insurance	westfieldinsurance.com	866.937.2663
Westfield Insurance (flood only)	westfieldinsurance.com	866.937.2663
Zenith (workers' compensation)	thezenith.com	800.440.5020
Zurich	zurichna.com	800.987.3373

39 North Duke Street, Lancaster, PA 17602 | (717) 397-9600
3 S Market St., Shamokin, PA 17872 | (570) 648-6145
200 Barnett Woods Rd., New Bloomfield, PA 17068 | (717) 582-8400
6 S. Church St., Quarryville, PA 17566 | (717) 786-2161
553 E Main St., Middleburg, PA 17842 | (570) 837-5171
4999 Louise Dr., Suite 201, Mechanicsburg, PA 17055 | (717) 620-2400
55 Wetzel Drive, Suite 2, Hanover, PA 17331 | (717) 637-1247

